METTEX FASTENERS LTD COOKIE POLICY

Background

The websites www.mettex.co.uk and www.mettexairtools.co.uk ("Our Sites") uses Cookies and similar technologies in order to distinguish you from other users and for reasons of general functionality. By using Cookies, we are able to provide you with a better experience and to improve Our Sites by better understanding how you use it.

Please read this Cookie Policy carefully and ensure that you understand it. Your acceptance of Our Cookie Policy is deemed to occur if you continue using Our Sites or when you press the "accept" button on Our Cookie pop-up. If you do not agree to Our Cookie Policy, please stop using Our Sites immediately.

WHAT ARE COOKIES

Cookies are small pieces of data that are downloaded to your computer or mobile device when you visit a website or application.

We use them to:

- Remember information about you, so you don't have to give it to us again. And again.
- Help us understand how people are using our website, so we can make it better
- Give you a better eCommerce purchasing experience

You can change your cookie settings at any time. And you can find out how to stop your browser tracking your info here at this site.

DEFINITIONS AND INTERPRETATION

In this Cookie Policy, unless the context otherwise requires, the following expressions have the following meanings:

"Cookie"

means a small file placed on your computer or device by Our Site when you visit certain parts of Our Site and/or when you use certain features of Our Site;

"Cookie Law"

means the relevant parts of the Privacy and Electronic Communications (EC Directive) Regulations 2003 and of EU Regulation 2016/679 General Data Protection Regulation ("GDPR");

"personal data"

means any and all data that relates to an identifiable person who can be directly or indirectly identified from that data, as defined by EU Regulation 2016/679 General Data Protection Regulation ("GDPR"); and

"We/Us/Our"

means Mettex Fasteners Ltd, a limited company registered in England under company 2418855 whose registered and main trading address is Mettex Fasteners Ltd, Spencroft Rd, Holditch Industrial Estate, Newcastle Under Lyme, Staffordshire, ST5 9JB.

INFORMATION ABOUT US

Our Sites are owned and operated by Mettex Fasteners Ltd, a limited company registered in England under company 2418855 whose registered and main trading address is Mettex Fasteners Ltd, Spencroft Rd, Holditch Industrial Estate, Newcastle Under Lyme, Staffordshire, ST5 9JB.

Our VAT registration number 533 2543 67.

HOW DO OUR SITES USE COOKIES?

Our Sites may place and access certain first party Cookies on your computer or device. First party cookies are those placed directly by Us and are used only by Us. We use Cookies to facilitate and improve your experience of Our Sites and to provide and improve Our products and services. We have carefully chosen these Cookies and have taken steps to ensure that your privacy and personal data is protected and respected at all times.

All Cookies used by and on Our Sites are used in accordance with current Cookie Law. We may use some or all of the following types of Cookie:

Strictly Necessary Cookies

A Cookie falls into this category if it is essential to the operation of Our Sites, supporting functions such as logging in, your shopping basket, and payment transactions.

Analytics Cookies

It is important for Us to understand how you use Our Sites, for example, how efficiently you are able to navigate around it, and what features you use. Analytics Cookies enable us to gather this information, helping Us to improve Our Sites and your experience of them.

Functionality Cookies

Functionality Cookies enable Us to provide additional functions to you on Our Sites such as personalisation and remembering your saved preferences. Some functionality Cookies may also be strictly necessary Cookies, but not all necessarily fall into that category

Marketing Cookies

It is important for Us to know when and how often you visit Our Sites, and which parts of it you have used (including which pages you have visited and which links you have visited). As with analytics Cookies, this information helps us to better understand you and, in turn, to make Our Sites and advertising more relevant to your interests.

Persistent Cookies

Any of the above types of Cookie may be a persistent Cookie. Persistent Cookies are those which remain on your computer or device for a predetermined period and are activated each time you visit Our Sites.

Session Cookies

Any of the above types of Cookie may be a session Cookie. Session Cookies are temporary and only remain on your computer or device from the point at which you visit Our Sites until you close your browser. Session Cookies are deleted when you close your browser.

Cookies on Our Sites are not permanent and will expire as indicated in the tables below.

For more details of the personal data that We collect and use, the measures we have in place to protect personal data, your legal rights, and our legal obligations, please refer to our Privacy Policy.

For more specific details of the Cookies that We use, please refer to the tables below.

WHAT COOKIES DOES OUR SITE USE?

Strictly Necessary and Session Cookies

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Cookie Name	Expiration Date	Description
wc_cart_hash_#	Session	HTML Cookie, Unclassified
wc_fragments_#	Session	HTML Cookie, Unclassified
PYPF		PayPal uses Cookies to recognise its customers and to shorten the time the user needs to log in to his PayPal account by checking his email on PayPal database.
PHPSESSID	Session	PHP Session Cookies. We use these cookies to store a simple message when a form is submitted that can be displayed on a different page.
JSESSIONID	Session	secure.worldpay.com uses this cookie to recognise its customers and to shorten the time the user needs to log in to his / her worldpay account.

eCommerce WooCommerce Cookies

WooCommerce is the application we use for our eCommerce functionality, and these are the cookies used by WooCommerce to enable a positive shopping experience on Our Sites.

Cookie Name	Expiration Date	Description
woocommerce_cart_hash	Session	Contains information about the cart. No personal information is stored within these cookies.
woocommerce_items_in_cart	Session	Contains information about the cart. No personal information is stored within these cookies.
wp_woocommerce_session_	Session	Contains a unique code for each customer so that it knows where to find the cart data in. the database for each customer. No personal information is stored within these cookies.

Analytics and Marketing Cookies

Statistic cookies help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.

Cookie Name	Expiration Date	Description
@@History/@@scroll|#	Session	YouTube.com Cookie, Unclassified.
collect	Session	Used to send data to Google Analytics about the visitor's device and behaviour. Tracks the visitor across devices and marketing channels.

YouTube

The user could find that a content of a website page, normally a videoclip, is delivered by Youtube. When the user clicks on this part of the page to enjoy the content, YouTube sets cookies that collect IP address and performance of the user.

Youtube (Google)

https://policies.google.com/technologies/cookies?hl=en

Google Analytics Cookies

Google Analytics is a simple, easy-to-use tool that helps website owners measure how users interact with website content. As a user navigates between web pages, Google Analytics provides website owners JavaScript tags (libraries) to record information about the page a user has seen, for example the URL of the page. The Google Analytics JavaScript libraries use HTTP Cookies to "remember" what a user has done on previous pages / interactions with the website.

The Google Universal Analytics service used by Our Sites uses analytics Cookies to gather the required information as set out in the table below.

Google Analytics supports three JavaScript libraries (tags) for measuring website usage: gtag.js, analytics.js, and ga.js. The following sections describe how each use cookies.

Persistent Cookies

gtag.js and analytics.js – cookie usage

Cookie Name	Expiration Date	Description
_ga	2 years	Used to distinguish users.
_gid	24 hours	Used to distinguish users.
_gat	1 minute	Used to throttle request rate. If Google Analytics is deployed via Google Tag Manager, this cookie will be named _dc_gtm_<property-id>.
AMP_TOKEN	30 seconds to 1 year	Contains a token that can be used to retrieve a Client ID from AMP Client ID service. Other possible values indicate opt-out, inflight request or an error retrieving a Client ID from AMP Client ID service.
gac<property-id>	90 days	Contains campaign related information for the user. If you have linked your Google Analytics and AdWords accounts, AdWords website conversion tags will read this cookie unless you opt-out.

ga.js – cookie usage

The ga.js JavaScript library uses first-party cookies to:

- Determine which domain to measure
- Distinguish unique users
- Throttle the request rate
- Remember the number and time of previous visits
- Remember traffic source information
- Determine the start and end of a session
- Remember the value of visitor-level custom variables

By default, this library sets cookies on the domain specified in the document.host browser property and sets the cookie path to the root level (/).

This library sets the following cookies:

Cookie Name	Default Expiration Time	Description
__utma	2 years from set/update	Used to distinguish users and sessions. The cookie is created when the javascript library executes and no existing __utma cookies exists. The cookie is updated every time data is sent to Google Analytics.
__utmt	10 minutes	Used to throttle request rate.
__utmb	30 mins from set/update	Used to determine new sessions/visits. The cookie is created when the javascript library executes and no existing __utmb cookies exists. The cookie is updated every time data is sent to Google Analytics.
__utmc	End of browser session	Not used in ga.js. Set for interoperability with urchin.js. Historically, this cookie operated in conjunction with the __utmb cookie to determine whether the user was in a new session/visit.
__utmz	6 months from set/update	Stores the traffic source or campaign that explains how the user reached your site. The cookie is created when the javascript library executes and is updated every time data is sent to Google Analytics.
__utmv	2 years from set/update	Used to store visitor-level custom variable data. This cookie is created when a developer uses the _setCustomVar method with a visitor level custom variable. This cookie was also used for the deprecated _setVar method. The cookie is updated every time data is sent to Google Analytics.

Google Analytics cookies

By default Google Analytics uses cookies to collect and analyse information on the behaviour of users of the website, including IP address. This information is collected by Google Analytics, which processes it in order to prepare reports on the activities of users on Our Sites.

For more information, please refer to the link below:

Google Analytics Opt-out Browser Add-on

https://tools.google.com/dlpage/gaoptout?hl=en

CONSENT AND CONTROL

Before Cookies are placed on your computer or device, you will be shown a pop-up requesting your consent to set those Cookies. By giving your consent to the placing of Cookies you are enabling Us to provide the best possible experience and service to you. You may, if you wish, deny consent to the placing of Cookies unless those Cookies are strictly necessary; however certain features of Our Sites may not function fully or as intended. A link to this page can be found in our website footer.

In addition to the controls that We provide, you can choose to enable or disable Cookies in your internet browser. Most internet browsers also enable you to choose whether you wish to disable all Cookies or only third party Cookies. By default, most internet browsers accept Cookies but this can be changed. For further details, please consult the help menu in your internet browser or the documentation that came with your device.

For more information on how to enable or disable cookies on your website browser, visit the sites below:

How to enable / disable Internet cookies

https://www.computerhope.com/issues/ch000509.htm

Google Chrome

https://support.google.com/accounts/answer/61416?hl=en&ref_topic=3382296

Firefox

https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences

Internet Explorer, Windows 10 and Windows 8.1

https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies

CHANGES TO THIS COOKIE POLICY

We may alter this Cookie Policy at any time. Any such changes will become binding on you on your first use of Our Sites after the changes have been made. You are therefore advised to check this page from time to time.

In the event of any conflict between the current version of this Cookie Policy and any previous version(s), the provisions current and in effect shall prevail unless it is expressly stated otherwise

OUR CONTACT DETAILS

If you would like to know more about how We use Cookies, please use the following details (for the attention of Carl Moreton):

Email address: web@mettex.co.uk

Telephone number: +44 (0)1782 712345

Postal Address: Mettex Fasteners Ltd, Spencroft Rd, Holditch Industrial Estate, Newcastle Under Lyme, Staffordshire, ST5 9JB

ADDITIONAL INFORMATION

For more information about privacy, data protection and our terms and conditions, please review the following documents which are publicly available on our website:

- Privacy Policy
- General Terms and Conditions

By continuing navigation on this website, the user consents to the use of cookies and agrees that understands this cookie policy.